

Savings

Cash ISAs

Smarter ways to keep
your savings tax-free...

Limited offer
**Fixed Rate
Cash ISA**
See page 5



Lloyds TSB | for the journey...

Savings accounts that grow with you...

Wherever you are in life, whether you need a savings account that gives you instant access to your money or you're looking to make a long term investment, Lloyds TSB will help you find your way.

So when you're thinking about how to make the most of your ISA annual allowance we can guide you through your options.

Before you take out an ISA...

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You should read the first section of this brochure before you take out a Cash ISA. It covers the options you have to save tax-free and the key features of both our variable rate Cash ISA and our Fixed Rate Cash ISA.

Transferring ISA money from another provider...

Page 6

Take a look at this section for details of what you'll need to transfer your existing ISA to Lloyds TSB.

Once you've opened an ISA...

Page 10

Once you've opened a Cash ISA, turn to page 10 for a handy guide to using your new account.

Before you take out an ISA...

The Financial Services Authority is the independent financial services regulator. It requires us, Lloyds TSB, to give you this important information to help you to decide whether our Cash ISA is right for you. You should read this document carefully so that you understand what you are buying, and then keep it safe for future reference.

keyfacts®

What is an ISA?

An ISA, or Individual Savings Account, is a tax efficient way to save which was introduced by the Government to encourage more of us to save our money. ISAs receive favourable tax treatment from the Government, but this may change in the future.

With an ISA, the money you invest and the interest are free from income or capital gains tax, which you may have to pay on other savings or investments.

Each tax year you have an ISA allowance. You should use your full allowance by the end of the tax year, on 5 April, or you'll lose it.

There are two types of ISA:

- Cash ISA
- Stocks and Shares ISA

UK residents over 16 years can save up to £3,600 in a Cash ISA. If you're over 18 years you can invest up to a total of £7,200 in the two separate ISAs mentioned above.

And from 6 October 2009, if you were born on or before 5 April 1960, you can save up to £5,100 in a Cash ISA and up to £10,200 in the separate ISAs.

All other ages will be eligible for the higher limits with effect from 6 April 2010.

What ISA options do I have?

Take a look at the summary below...

If you're under 50 years old, your total annual ISA allowance is £7,200 maximum.

Cash ISA
(£3,600 maximum)

Stocks and Shares ISA
(£7,200 maximum)

ISA Allowances for Under 50s

Provided your total investment doesn't exceed £7,200 in one tax year, up to £3,600 of your ISA allowance can be saved in cash with one provider. The remainder of the £7,200 can be invested in stocks and shares with either the same or a different provider.

From 6 October 2009, if you were born on or before 5 April 1960, your total annual ISA allowance is £10,200 maximum.

Cash ISA
(£5,100 maximum)

Stocks and Shares ISA
(£10,200 maximum)

ISA Allowances for Over 50s

From 6 October 2009, the ISA subscription limit will increase to £10,200 for anyone born on or before 5 April 1960. Up to £5,100 of the new ISA allowance can be saved in cash with one provider. The remainder of the £10,200 can be invested in stocks and shares with either the same or another provider.

If you prefer the simplicity of saving in cash and want to know what you're likely to get back, a Lloyds TSB Cash ISA may suit you. Remember that once you've made payments into a Cash ISA of £3,600 in a tax year (or £5,100 if you were born on or before 5 April 1960) you cannot make further deposits, even if you make a withdrawal.

Opening a Cash ISA reduces the amount you're able to invest in a Stocks and Shares ISA, but you can move funds from a Cash ISA into a Stocks and Shares ISA without affecting your Cash ISA allowance for this tax year. You cannot move stocks and shares funds into a Cash ISA. Anything above £3,600 (or £5,100 if you were born on or before 5 April 1960) that you invest in a Stocks and Shares ISA reduces the amount that you can pay into a Cash ISA in any one tax year.

Lloyds TSB Cash ISAs do not meet the requirements of a deposit-based stakeholder product.

If you'd like information about investing in a Stocks and Shares ISA, speak to one of our Lloyds TSB Financial Advisers or Financial Planning Managers who can talk to you about Stocks and Shares ISAs offered by Scottish Widows, part of the Lloyds Banking Group. Your branch can arrange this for you as part of a full financial review.

Lloyds TSB Cash ISA Saver

- ✓ Tax-free interest at attractive rates.
- ✓ A flat rate and straightforward way to make the most of your ISA annual allowance.
- ✓ Option to set up regular payments.
- ✓ Easy access to your money.
- ✓ 12 month fixed bonus.

At a glance...

Account name	Cash ISA Saver
Interest rates (AERs) For our latest interest rates, go to www.lloydstsb.com/savings , call 0845 3 000 032 (8am to 9pm Monday to Friday and 9am to 5pm on weekends), or speak to a member of staff at your local branch.	Variable, flat interest rate. Interest paid annually on 31 March.
Tax status	Tax-free.
Conditions for bonus payment	Fixed interest bonus paid for the first 12 months.
Withdrawal arrangements	No notice period. Instant access with no loss of interest. £1 minimum withdrawal. Annual ISA subscription limits apply, so even if you make a withdrawal you can still only pay in a maximum of £3,600 this tax year. From 6 October 2009, if you were born on or before 5 April 1960, you'll be allowed to pay in a maximum of £5,100 this tax year.
Access	Web, phone and branch.

How to open

Open your account with £1 or more

- in any branch
- through Internet Banking (if you've registered) or
- by calling **0845 730 1400** (8am-10pm weekdays and 8am-6pm weekends).

Just bring your National Insurance number and, if you're not an existing Lloyds TSB current account customer, check page 7 for the ID you'll also need with you.

Transfers and contributions

You can set up regular payments to your Cash ISA Saver or pay in whenever you like, as long as you don't exceed your annual ISA allowance. If you'd like to set up a regular payment by standing order (or Direct Debit, if you don't have a Lloyds TSB current account) just ask a member of staff.

If you have Cash ISA savings with another provider you could also be better off moving them to a Lloyds TSB Cash ISA Saver and keeping all your tax-free savings in one place. To make a transfer ask a member of staff and turn to page 6 for more information.

Fixed Rate Cash ISA

- ✓ Interest rate fixed for 12 months from account opening.
- ✓ Rate guaranteed on a minimum of £3,000.
- ✓ Tiered rates so the more you save, the more you earn.



At a glance...

Account name	Fixed Rate Cash ISA
Interest rates (AERs) For our latest interest rates, go to www.lloydstsb.com/savings , call 0845 3 000 032 (8am to 9pm Monday to Friday and 9am to 5pm on weekends), or speak to a member of staff at your local branch.	Fixed, tiered interest rate. Interest paid on maturity, 12 months after account opening. After 12 months your account becomes a Lloyds TSB Cash ISA Saver and will earn a variable rate of interest, with no bonus.
Tax status	Tax-free.
Conditions for bonus payment	Not applicable.
Withdrawal arrangements	No notice period. We don't encourage withdrawals on this account. Though they are possible (see page 12 for how), any withdrawal within the 12 month fixed period will mean the loss of 90 days' interest on the amount withdrawn. If your balance drops below £3,000 you will not receive interest on your account until your balance goes back above this point. £10 minimum withdrawal. Annual ISA subscription limits apply, so even if you make a withdrawal you can still only pay in a maximum of £3,600 this tax year. From 6 October 2009, if you were born on or before 5 April 1960, you'll be allowed to pay in a maximum of £5,100 this tax year.
Access	Web, phone and branch.

How to open

This is a limited offer and may be withdrawn at any time. To avoid disappointment please apply as soon as possible. Open your account with £3,000 or more

- in any branch
- through Internet Banking (if you've registered) or
- by calling **0845 730 1400** (8am-10pm weekdays and 8am-6pm weekends).

Just bring your National Insurance number and, if you're not an existing Lloyds TSB current account customer, check page 7 for the ID you'll also need with you.

Transfers and contributions

To get a better interest rate on your Fixed Rate Cash ISA you can transfer balances from ISAs you've subscribed to in previous tax years, even if they're with another company (ISA provider), so speak to us about arranging a transfer when you apply. Turn to page 6 for more details.

Transferring your Cash ISA from another provider

When can I transfer my ISA with another provider to Lloyds TSB?

You can transfer Cash ISA savings from another ISA provider to Lloyds TSB at any time, whether it's when you're opening a new Cash ISA with us or another time afterwards. Just drop into any branch or phone us on **0845 3 000 000**.

What do I need to start the transfer?

If you want to transfer Cash ISA savings in branch you'll need to bring the following with you:

- The name and address of the provider you'd like us to transfer your money from.
- The sort code and account number of your account with your other provider. If you also have a Roll Number or passbook with your other provider please supply this too.

What happens once I've signed my transfer form and how long will the transfer take?

To start the process we'll get in touch with your existing provider and send them your ISA transfer request. We'll confirm this in writing to you as soon as we've done this.

Transfers will often be completed within one to two weeks, which is the industry standard. As soon as we receive your money we'll write to you to let you know.

During the busy 'ISA season' transfers may take a bit longer and if this is the case we'll chase your existing provider after two weeks, so you won't need to do a thing. We'll confirm with you if we have to do this.

Even at these busy times, the maximum time for your existing provider to transfer your ISA is 30 days. From this point, in this unusual situation, we'd be in regular contact with the other provider and we'd keep you up to date with our progress until the transfer is complete. The 12 month period starts as soon as the account is opened, and you'll start earning interest on your balance when it is transferred.

So, in summary, once we've received your request to transfer ISA money you can rest assured that we will make the process as easy as possible for you and keep you updated every step of the way.

New to Lloyds TSB?

If you don't already have a savings or current account with us, we'll usually ask to see only one piece of ID, which you should bring with you if applying in one of our branches.

In most cases you'll only need to produce one of the following:

- a current United Kingdom (UK)/European Union (EU)/European Economic Area (EEA) photo driving licence.
- a current UK/EU/EEA signed passport.
- your EU/EEA National Identity Card.
- a current passport with valid UK Visa issued by Australia, Canada, United States of America, New Zealand, South Africa, Singapore, Japan or Hong Kong.

If you can't provide any of these items then you'll need to show us two other documents – one as proof of your identity and the other as proof of your address. Please speak to a member of staff in any of our branches or call us on **0845 3 000 000**.

We reserve the right to obtain additional identification and address verification documents if required.



About our Cash ISAs

To apply you must be 16 or over, be resident and ordinarily resident in the UK for tax purposes and the account must be held in your sole name.

You cannot open a Cash ISA where you have already opened and contributed to one (held either with us or another provider) in the same tax year, unless you're only transferring previous tax year contributions or you transfer all your current tax year subscriptions to this Cash ISA or into a Stocks and Shares ISA.

You cannot subscribe more than the overall subscription limit in total to a Cash ISA and a Stocks and Shares ISA in the same tax year. You cannot subscribe more than the Cash ISA subscription limit to one Cash ISA and you cannot subscribe to another Cash ISA in the same tax year that you subscribe to this Cash ISA.

The tax year runs from 6 April one year until 5 April the next. The maximum you can subscribe to your Cash ISA in any tax year is £3,600 and you must not subscribe more than £7,200 in total to ISAs in a tax year. From 6 October 2009, if you were born on or before 5 April 1960, the maximum you can subscribe to your Cash ISA in any tax year is £5,100 and you must not subscribe more than £10,200 in total to ISAs in a tax year. Due to HM Revenue and Customs rules, if you don't pay money into your Lloyds TSB Cash ISA for a full tax year you will need to complete a new application form before you can make any deposits in future tax years.

Changing your mind

If you open a Cash ISA with us but then change your mind, you can cancel it within 14 days of account opening or within 14 days of receiving your welcome pack (whichever is later) and you'll still be able to open another ISA in the same tax year. If you choose to close your account, we'll help you move to another of our accounts or return your balance and any interest to you. There are no cancellation or closure charges and any interest earned up to closure will be tax-free. If you'd like to close your account, visit us in branch or write to Lloyds TSB Bank plc, BX1 1LT.

If you don't use your ISA for a while

If you don't add any money to your Cash ISA during a whole tax year, under HM Revenue & Customs rules, the next time you want to make a deposit you'll need to re-apply. Visit your local branch and we'll help you with this.

Other important information

We'll send you an annual statement to keep you fully up-to-date. Interest is calculated on a daily basis and paid on 31 March each year (or the next working day, if this falls on a weekend or bank holiday) for our variable rate Cash ISA Saver and on maturity for our Fixed Rate Cash ISA, 12 months after account opening. We'll continue to pay you interest, tax-free, so long as your balance stays at £1 or more for our variable rate Cash ISA Saver or £3,000 or more for our Fixed Rate Cash ISA and the Government continues to give ISAs favourable tax treatment.

We may vary the interest rate for our variable rate Cash ISA Saver at any time, but if we do we'll keep you informed either by placing notices in branches and newspapers within three days of any change in the interest rates or by notifying you personally within 30 days.

If you make a withdrawal from a branch and you don't want to take out cash or to make a transfer you can ask us to write you a cheque, subject to a fee which is currently £20.

Further information

For more information about ISAs, as well as our full range of accounts, please come and see us at your local branch, call us on **0845 3 000 000** or visit our website at **www.lloydstsb.com/savings**

Clearing cycle and payments to your account

Standing orders and automated payments (over the phone or Internet)

Standing orders from a Lloyds TSB current account to a Lloyds TSB Cash ISA – and other automated payments between these accounts – usually arrive within a working day and earn interest immediately (transfers made after 10pm may not be added to your account until the start of the next working day).

If the sending bank is part of the Faster Payments scheme then standing orders or one-off payments should arrive in your account the same day as they are sent. Please check with your other bank to see if they're part of the scheme. If they're not then payments will continue to arrive on the third working day.

Payments directly from a Lloyds TSB Cash ISA to another bank are not covered by the Faster Payments scheme, so will take up to three working days to arrive. You can still benefit from Faster Payments by transferring funds into your Lloyds TSB current account before making a payment to another bank included in the scheme.

Payments at the end of the tax year

Transactions carried out on a weekend or Bank Holiday at the end of the tax year will still be allocated to the old tax year's allowance as long as the funds are credited to the Cash ISA before midnight on 5 April. However please note that the entry will be dated on your statement as the next working day of the new tax year.



Thank you for opening a Lloyds TSB Cash ISA

We've included this simple guide to explain how your account works and how to make the most of your annual Cash ISA allowance.

Your new account details

Sort code

Cash ISA account number

Initial deposit (including previous ISA allowances transferred in)

Standing order/Direct Debit amount

Frequency of standing order/Direct Debit

Things to remember

- To help avoid theft and fraud, always be sure that before you give your bank details out to any third party, you know who they are and why they need the information.

Paying in and checking your balance

- **Branch** – You can check your balance or pay into your ISA at any Lloyds TSB branch. You can pay in by cheque, cash or a transfer from another Lloyds TSB account in your name. Paying-in slips are available in branch.
- **Telephone** – call our 24/7 PhoneBank® service on 0845 3 000 000 to check your balance or arrange a transfer from another Lloyds TSB account in your name or from another bank.
- **Internet Banking** – if you have a Lloyds TSB current account and are registered for Internet Banking you can see your balance or make a transfer anytime you like.

Things to remember

- If you want to top-up your Lloyds TSB Cash ISA with ISA money held with another provider just ask and we'll help you arrange it.
- You can pay into your Cash ISA at any time as long as you don't go over your annual tax-free allowance. And if you've paid in your full allowance any funds withdrawn can't be replaced.

Cash ISA allowances

- You can currently pay in up to £3,600 each tax year, but this limit will change in the future.
- From 6 October 2009, if you were born on or before 5 April 1960, the maximum you can subscribe to your Cash ISA in any tax year is £5,100.

Setting up regular payments

To set up a regular payment such as a Direct Debit or standing order.

- Visit any branch
- Call 0845 3 000 000
- Log on to Internet Banking.

Interest rates

- **Branch** – we display interest rates in all Lloyds TSB branches.
- **Newspapers** – we publish rate changes in a selection of national newspapers.
- **Online** – latest rates are available on www.lloydstsb.com/isa
- **Telephone** – call our Interest Rate Helpline on 0845 300 0032 (lines open 8am to 9pm Monday to Friday and 9am to 5pm Saturdays and Sundays).

Things to remember

- Any money you take out cannot be replaced within the same tax year – so even if you make a withdrawal you're still only allowed to pay in a maximum of £3,600 this tax year.
- From 6 October 2009, if you were born on or before 5 April 1960, you'll be allowed to pay in a maximum of £5,100 this tax year.

Things to remember

- It's your responsibility to check that your regular payments don't exceed your annual tax-free allowance. To check your allowance see the section 'Cash ISA allowances'.
- You cannot set up a regular payment for your Fixed Rate Cash ISA.

Things to remember

- Rates on all Fixed Rate Cash ISA interest tiers won't change for the first 12 months. See the 'Withdrawing money' section to see how withdrawals may affect your interest rate.
- If you have a Fixed Rate Cash ISA, interest will be paid on maturity, 12 months after account opening.
- For a Cash ISA Saver interest is paid into your account annually on 31 March (or the next working day if this is a weekend or bank holiday).
- Interest will only be added in to your ISA account. It is not possible to nominate any other accounts to receive your interest.

Thank you for opening a Lloyds TSB Cash ISA

Your statements

- We send you statements annually just after the end of the tax year on 5 April.

Things to remember

- You can check your balance at any time. See the section 'Paying in and checking your balance' for more information.

Withdrawing money

- **Branch** – you can make a withdrawal using the withdrawal slips available in any branch. The withdrawal can be in cash, cheque or can be transferred to another Lloyds TSB or other account. If you request a cheque there will be a charge, which is currently £20.
- **Telephone** – call our 24/7 PhoneBank service on 0845 3 000 000 and arrange a transfer to another account with Lloyds TSB or another bank.
- **Internet Banking** – if you have a Lloyds TSB current account and are registered for Internet Banking you can make a transfer whenever it suits you.

Things to remember

- For the Cash ISA Saver, all withdrawals must be at least £1 and the minimum balance is also £1.
- For the Fixed Rate ISA, withdrawals must be at least £10 and the minimum balance is £3,000.
- If you make a withdrawal in person at a branch we may ask you for identification, for added security. Your local branch will be able to give you more details of accepted forms of ID.
- If you have a Fixed Rate Cash ISA and make a withdrawal within the 12 month fixed term you will lose 90 days' interest on the amount withdrawn and if your balance drops below £3,000 you will not receive any interest on your account. After 12 months you won't lose interest for making withdrawals as your account will become a standard variable Cash ISA Saver without a bonus.
- If you've paid in your full allowance this tax year, any funds withdrawn can't be replaced.

Cash ISAs at a glance

- ✓ Tax-free interest at attractive rates.
- ✓ Fixed Rate Cash ISA offers fixed, tiered rates, so the more you save, the more you earn.
- ✓ Cash ISA Saver offers a flat rate and a straightforward way to make the most of your tax-free allowance. Plus, easy access to your money.

To open a Cash ISA call

0845 730 1400

8am to 10pm Monday to Friday and 8am to 6pm on weekends

Visit

www.lloydstsb.com/isa

Or come into any branch

Please contact your branch if you'd like this in Braille, large print or on audio.

If you have a hearing or speech impairment and would prefer to use a Textphone, please feel free to contact us on 0845 300 2281 or via RNID Typetalk.

Important information

We may monitor or record calls in case we need to check we have carried out your instructions correctly and to help improve our quality of service. If you need to call us from abroad, or prefer not to use our 0845 number, you can also call PhoneBank® on 01733 347 007. PhoneBank® is a registered trademark of Lloyds TSB Bank plc.

Tax-free is the contractual rate of interest payable where interest is exempt from income tax. All references made to tax and tax relief in this brochure are based on our understanding of current tax legislation and HM Revenue & Customs practices. The law relating to taxation is always liable to change in the future and such changes cannot be foreseen. The level of tax applicable will depend on the individual investor's personal circumstances.

You can let us know at any time if you don't want to receive marketing information. Simply write to or call into your branch.

The information in this leaflet is correct as at 12 October 2009.

Lloyds TSB Bank plc. Registered office: 25 Gresham Street, London, EC2V 7HN. Registered in England and Wales no. 2065.

Lloyds TSB Scotland plc. Registered office: Henry Duncan House, 120 George Street, Edinburgh EH2 4LH. Registered in Scotland no. 95237.

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